

- Define system software
- [Operating system]: Explain? Steps to start OS? Categories? Functions (roles)
- [Disk]: Describe? Problems
- [File system]: Explain? Describe? Functions? Differences between?
- [Disk allocation]: Explain? Types
 - [Type 1]: Characteristics
 - [Type 2]: Characteristics
 - [Type 3]: Characteristics
- [File]: Explain
- [Processes]: Context? States? How is it done
- [Memory management]: Types?
 - [Type 1]: Explain? Issue?
 - [Type 2]: Explain? Issue?
 - [Type 3]: Explain